



Your School, Your Voice

Family Satisfaction and Engagement Survey 2018 - 2019

Cheltenham Elementary School

Survey Response Rates Cheltenham Elementary School

2017		2018		2019	
School Response Rate	District Response Rate	School Response Rate	District Response Rate	School Response Rate	District Response Rate
26.92%	48.94%	54.85%	42.38%	71.69%	37.18%

Family Satisfaction and Engagement Survey - Summary by Category

The following is a summary of the overall data by category of Cheltenham Elementary School's family School Satisfaction Surveys. The parent survey was scored on a 5 point scale.

	2017			2018			2019			School 18 to 19 Change	District 18 to 19 Change
	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp		
Overall	67	75.4%	81.1%	137	82.3%	82.1%	193	85.1%	85.1%	2.7%	3.0%
General	65	61.5%	79.6%	136	81.3%	80.6%	192	81.4%	81.3%	0.0%	0.6%
Involvement Opportunities	67	78.7%	80.7%	137	80.6%	81.6%	192	89.6%	88.4%	9.0%	6.8%
Communication	67	70.6%	75.3%	137	77.1%	77.4%	192	80.5%	81.5%	3.4%	4.1%
Academics	66	80.4%	85.2%	136	88.1%	86.0%	192	88.5%	88.5%	0.4%	2.5%
School Environment	66	77.7%	85.0%	137	85.7%	85.3%	193	85.1%	85.1%	-0.7%	-0.2%



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Category	2017			2018			2019			School 18 to 19 Change	District 18 to 19 Change
	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp		
General											
I would recommend this school to others.	65	63.1%	83.1%	136	84.6%	84.2%	192	83.9%	85.0%	-1%	1%
Overall, how satisfied are you with your child's school?	65	60.0%	76.0%	132	78.0%	77.1%	189	78.8%	77.5%	1%	0%
Involvement Opportunities											
How satisfied are you with opportunities to connect you to other parents at your child's school.	66	71.2%	71.7%	137	65.7%	73.7%	176	89.2%	87.7%	24%	14%
How satisfied are you with resources (verbal, printed materials, or online) on ways you can support your child's learning at home.	66	78.8%	83.4%	137	82.5%	84.1%	190	89.5%	89.1%	7%	5%
How satisfied are you with updates about your child's school.	63	79.4%	88.2%	136	87.5%	89.1%	190	90.5%	91.6%	3%	3%
How satisfied are you with parent workshops, trainings, or classes provided at your child's school.	66	71.2%	67.5%	136	70.6%	67.3%	180	87.8%	83.5%	17%	16%
How satisfied are you with parent-teacher conferences that provide information that is clear, usable, and linked to my child's learning.	67	89.6%	87.7%	137	95.6%	88.4%	191	92.1%	89.0%	-3%	1%
How satisfied are you with information about how you can be involved at your child's school.	67	83.6%	83.3%	136	77.9%	84.6%	187	88.2%	89.7%	10%	5%
How satisfied are you with opportunities to talk to the school about how you and the school can help your child succeed.	66	77.3%	83.2%	136	84.6%	83.9%	192	89.6%	87.6%	5%	4%
Communication											
How well does your child's school reduce barriers to parents participating in the school by providing services such as child care, translation and interpretation, convenient meeting times, locations accessible to parents, etc.	64	68.8%	69.5%	136	69.9%	72.3%	183	77.6%	79.4%	8%	7%



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Communication											
How well does your child's school make parents feel welcome.	67	76.1%	83.7%	137	84.7%	85.2%	192	87.0%	86.2%	2%	1%
How well does your child's school communicate respectfully with people from diverse culture/language background.	66	78.8%	78.4%	137	80.3%	80.4%	188	87.8%	88.5%	7%	8%
How well does your child's school develop two-way channels for communications from home to school and from school to home.	67	80.6%	79.3%	136	79.4%	81.1%	191	83.8%	83.0%	4%	2%
How well does your child's school encourage the community to be involved with the school in a variety of ways.	66	69.7%	75.4%	137	76.6%	77.3%	189	82.0%	82.4%	5%	5%
How well does your child's school ask for your input about important school decisions.	66	53.0%	62.5%	136	68.4%	64.8%	188	67.0%	68.5%	-1%	4%
How well does your child's school value the diversity of children's backgrounds.	67	70.1%	78.3%	135	81.5%	80.5%	190	81.1%	84.3%	0%	4%
How well does your child's school provide a helpful person who will respond to my concerns.	66	72.7%	76.5%	135	82.2%	78.6%	191	82.2%	80.3%	0%	2%
How well does your child's school offer a variety of opportunities for parents to volunteer at the school.	66	65.2%	74.0%	136	71.3%	75.9%	188	76.1%	80.6%	5%	5%
Academics											
How satisfied are you with your child's school's ability to provide academic support needed to meet your child's needs.	66	84.8%	87.8%	136	89.7%	88.3%	192	92.7%	90.1%	3%	2%
How satisfied are you with your child's school's ability to use appropriate resources, such as technology, to motivate student learning.	66	81.8%	90.1%	135	89.6%	90.9%	186	91.4%	93.4%	2%	3%
How satisfied are you with your child's school's ability to provide information about before or after-school activities, tutoring, or other school programs that can support your child.	65	80.0%	82.7%	135	83.7%	84.2%	183	85.8%	88.6%	2%	4%



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Academics											
How satisfied are you with your child's school's ability to incorporate your child's goals, strengths, and talents in his/her learning.	64	82.8%	83.5%	136	91.9%	84.2%	190	90.0%	87.5%	-2%	3%
School leadership emphasizes high academic expectations for all students.	66	72.7%	81.7%	133	85.7%	82.2%	189	82.5%	83.0%	-3%	1%
School Environment											
The school creates an environment that emphasizes the importance of positive relationships between school and home.	65	75.4%	81.7%	135	85.2%	82.4%	191	86.4%	83.3%	1%	1%
The front office staff is friendly and welcoming.	66	74.2%	86.2%	137	84.7%	86.8%	190	89.5%	87.2%	5%	0%
I have confidence in the people at my child's school	66	71.2%	84.7%	135	88.1%	85.3%	192	86.5%	85.8%	-2%	1%
The school creates a school environment that helps children learn.	65	84.6%	87.2%	136	91.9%	87.6%	193	87.6%	88.0%	-4%	0%
My child's school is a safe place to learn.	66	84.8%	88.6%	136	86.8%	87.6%	193	88.1%	86.9%	1%	-1%
My child is challenged by the work s/he is given.	65	76.9%	81.6%	136	75.7%	81.3%	191	80.1%	81.6%	4%	0%
The teachers care about his/her success.	66	78.8%	88.3%	135	89.6%	89.0%	189	88.9%	88.9%	-1%	0%
My child's school motivates my child to work hard.	64	75.0%	82.4%	135	87.4%	83.1%	193	81.9%	82.9%	-6%	0%
My child's school prepares him/her for the next academic year.	64	78.1%	85.9%	125	84.8%	86.5%	181	82.3%	86.2%	-2%	0%



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School Environment											
My child's school prepares him/her for college and career.	28	78.6%	82.2%	60	80.0%	81.5%	109	75.2%	76.1%	-5%	-5%